

# CAMPBELL COUNTY SOCIAL SERVICES



ANNUAL REPORT  
2016 - 2017



***Through the years the staff at Campbell County Social Services has been dedicated to providing quality assistance programs to individuals and families who experience financial, emotional, and social needs. By offering the following programs, Social Services has positively affected thousands of lives in Campbell County.***

**Supplemental Nutrition Assistance Program (SNAP)** is available to supplement lower income families with resources to purchase food.

**General Relief/Unattached Child Program:** This is a limited financial program that assists non-relatives responsible for a minor child.

**Energy Assistance:** Assistance for low income families, disabled and elderly citizens is offered to offset energy costs.

**Adoption and Foster Care:** Adoption Services are provided for children in the care and custody of the agency who have been legally and permanently separated from their family. Foster care services offer temporary care for abused, neglected or court ordered children to reunify families or develop other forms of permanence for the children. Interstate placement services help safeguard children while assuring appropriate responsibility and communication among all parties involved.

**Child Care Services:** Subsidies are provided to low income parents for quality child care with licensed and certified child care vendors.

**Medicaid:** Health and medical care costs are paid for individuals meeting specified criteria for covered groups.

**Adult/Adult Protective Services:** The Department investigates complaints of abuse, neglect and exploitation of elderly and incapacitated adults and provides services to reduce risk and assist adults to remain independent. Screenings for long term care services are conducted and guardianship reports are reviewed to ensure appropriate care.

**Home-Based Care Services:** This program places companion or homemaker providers in homes of eligible adults to assist with self-care, home management and activities of daily living to prevent institutionalization, isolation, abuse and neglect.

**Service Intake:** Intake Services, with the help of community partners, provides Information and Referral for citizens seeking solutions for various problems that threaten family well-being.

**Fraud Referrals and Collections:** The Department investigates reports of program violations. Those found in violation are referred to the Commonwealth's Attorney for prosecution.

**Temporary Assistance to Needy Families (TANF) and Temporary Assistance to Needy Families (Unemployed Parent - TANF-UP):** Aid is extended to children and their families in Campbell County who meet income levels of need.

**VIEW (Virginia Initiative for Employment not Welfare) Program:** The Department assists and prepares TANF recipients for gainful employment.

**Virginia Housing Development Authority (VHDA) Housing Choice Voucher Program:** Rental subsidies are provided to income eligible families to assist in obtaining affordable housing.

**Volunteer Services:** A dedicated group of volunteers provide supportive services and a variety of tasks to assist staff and customers.

**Child Protective Services:** The Department receives and investigates complaints of child abuse and neglect to identify and assess risk to children. A variety of services are provided, in partnership with families and the community, which empower families to recognize and use their strengths to prevent further maltreatment. Staff conducts home studies for the courts to determine child custody and visitation, and also provides court-ordered prevention services.

**Positive Parenting Services:** Parenting education is provided to parents and caregivers to reduce the incidence of child abuse and neglect.

**Auxiliary Grant Program:** A financial assistance program that provides supplemental income to low income individuals who are aged, blind, or disabled and reside in assisted living facilities or adult foster care homes.

STATISTICS		FY 16-17	FY 15-16		FY 16-17	FY 15-16
Supplemental Nutrition Assistance Program (SNAP)	Total Expenditures:	\$8,730,092	\$9,391,158	Applications Processed Households Served Monthly Individuals Served Monthly	1,596 3,037 6,561	1,693 3,329 7,173
General Relief (Unattached Child)	Total Expenditures:	\$14,604	\$22,173	Individuals Served	11	22
Energy Assistance	Total Expenditures:	\$961,618	\$979,459	Fuel Applications CRISIS Applications Cooling Assistance Applications Total Applications	1,839 570 1,523 3,932	1,818 419 993 3,230
Adoption/Foster Care	Total Expenditures:	\$3,089,796	\$2,850,614	Children in Foster Care (June 30) Open Adoption Assistance Cases (June 30) Interstate Home Studies Adoptions (final order)	25 118 2 15	40 108 2 16
Child Care Services	Total Expenditures:	\$530,722	\$451,176	Families Served (monthly) Children Served (monthly)	73 140	87 153
Medicaid	Total Expenditures:	\$58,881,657	\$55,611,069	Total Medicaid Recipients	14,085	13,277
Adult /Adult Protective Services	Home-based Care	\$115,116	\$125,869	APS Reports APS Ongoing Services Adult Services Adult Services Home Based Care Guardianship Reports ALF Reassessments Total Cases Open to Services	158 19 168 13 44 8 377	152 15 142 13 41 7 330
Service Intake	Total Expenditures: (includes \$8643 EFSP Funds)	\$13,949	\$8,880	Information & Referral and Emergency Services	2,186	3,246
Fraud Referrals And Collections	Total Collections:	VDSS Data Unavailable	\$69,087	Investigations Prosecutions Administrative Disqualification Hearings	214 12 17	281 14 10
Temporary Assistance for Needy Families (TANF)	Total Expenditures:	VDSS Data Unavailable	\$573,758	Applications Processed Number of Cases (monthly)	290 178	334 218
Virginia Initiative For Employment not Welfare (VIEW)	Total Expenditures:	\$142,345	\$148,433	Average Caseload Employed Employed Full Time Employed Part Time	77 85 44 41	96 84 49 35
Virginia Housing Development Authority	Total Subsidy Payments:	\$563,671	\$471,261	Rental Contracts (monthly)	124	115
Volunteer Services	Total Value of Individual Volunteer Services:	\$72,385	\$66,087	Individual hours Food Boxes for Elderly (Easter) Food Boxes for Elderly (Thanksgiving) Food Boxes for Families (Christmas) Families Served (Christmas—gifts) Children Served (Christmas) Christmas Sponsors Back to School Supplies	2,907 75 171 339 470 489 96 545	2,683 66 131 225 286 550 140 504
Child Protective Services	Fees Assessed for Home Studies:  Prevention Services:	\$3,122.00  \$84,846	\$2,238  \$83,084	Investigations Assigned Founded Investigations Family Assessments Assigned Information and Referral Calls Total Foster Care Diversions Court Ordered Home Studies Abuse/Neglect/Criminal Inquiries	77 19 374 1,206 73 68 68	57 27 301 1,165 79 75 75
Auxiliary Grant	Total Payments	\$137,199	\$176,653	Number of Recipients	23	34
Staff and Operations	Total Expenditures:	\$3,916,447	\$3,921,265	Employees	70	71

# CAMPBELL COUNTY DEPARTMENT OF SOCIAL SERVICES



## SOCIAL SERVICES BOARD

Joyce Dixon, Chairman, Rustburg District  
Marilyn Gadowski, Spring Hill District  
Rhonda Martin, Altavista District  
Sandra Martin, Timberlake District  
James Nowlin, Brookneal District  
Carolyn Porter, Concord District  
Matthew Schubert, Sunburst District  
Eric Zehr, Board of Supervisors Representative

## DIRECTOR

*Lisa C. Linthicum—434-332-9771*

## ASSISTANT DIRECTOR

*Amy Rice—434-332-9712*

## BENEFIT PROGRAMS MANAGER

*June Fisher—434-332-9772*

## SOCIAL SERVICES SUPERVISORS

*Jeannette Briggs*, Financial Assistance Ongoing Eligibility—434-332-9773  
*Charmagne Cook*, Housing/Volunteer/Employment/Child Care—434-332-9766  
*Susan Jones*, Adult/Family Services—434-332-9770  
*John King*, Child Protective Services—434-332-9756  
*Mary Martin*, Office Manager—434-332-9813  
*Kristen McGann*, Clerical Support—434-332-9806  
*Mary Morris*, Financial Assistance Intake Eligibility—434-332-9768  
*Marsha Pritchett*, Financial Assistance Ongoing Eligibility—434-332-9724  
*Dawn Wilson*, Adoption/Foster Care—434-332-9750

## **LEADING THE WAY**

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