

# CAMPBELL COUNTY SOCIAL SERVICES



ANNUAL REPORT  
2017 - 2018



***Through the years the staff at Campbell County Social Services has been dedicated to providing quality assistance programs to individuals and families who experience financial, emotional, and social needs. By offering the following programs, Social Services has positively affected thousands of lives in Campbell County.***

**Supplemental Nutrition Assistance Program (SNAP)** is available to supplement lower income families with resources to purchase food.

**General Relief/Unattached Child Program:** This is a limited financial program that assists non-relatives responsible for a minor child.

**Energy Assistance:** Assistance for low income families, disabled and elderly citizens is offered to offset energy costs.

**Adoption and Foster Care:** Adoption Services are provided for children in the care and custody of the agency who have been legally and permanently separated from their family. Foster care services offer temporary care for abused, neglected or court ordered children to reunify families or develop other forms of permanence for the children. Interstate placement services help safeguard children while assuring appropriate responsibility and communication among all parties involved.

**Child Care Services:** Subsidies are provided to low income parents for quality child care with licensed and certified child care vendors.

**Medicaid:** Health and medical care costs are paid for individuals meeting specified criteria for covered groups.

**Adult/Adult Protective Services:** The Department investigates complaints of abuse, neglect and exploitation of elderly and incapacitated adults and provides services to reduce risk and assist adults to remain independent. Screenings for long term care services are conducted and guardianship reports are reviewed to ensure appropriate care.

**Home-Based Care Services:** This program places companion or homemaker providers in homes of eligible adults to assist with self-care, home management and activities of daily living to prevent institutionalization, abuse, neglect and exploitation.

**Service Intake:** Intake Services, with the help of community partners, provides Information and Referral and emergency assistance for citizens seeking solutions for various problems that threaten family well-being.

**Fraud Referrals and Collections:** The Department investigates reports of program violations. Those found in violation are referred to the Commonwealth's Attorney for prosecution.

**Temporary Assistance to Needy Families (TANF) and Temporary Assistance to Needy Families (Unemployed Parent - TANF-UP):** Aid is extended to children and their families in Campbell County who meet income levels of need.

**VIEW (Virginia Initiative for Employment not Welfare) Program:** The Department assists and prepares TANF recipients for gainful employment.

**Virginia Housing Development Authority (VHDA) Housing Choice Voucher Program:** Rental subsidies are provided to income eligible families to assist in obtaining affordable housing.

**Volunteer Services:** A dedicated group of volunteers provide supportive services and a variety of tasks to assist staff and customers.

**Child Protective Services:** The Department receives and investigates complaints of child abuse and neglect to identify and assess risk to children. A variety of services are provided, in partnership with families and the community, which empower families to recognize and use their strengths to prevent further maltreatment. Staff conducts home studies for the courts to determine child custody and visitation, and also provides court-ordered prevention services.

**Positive Parenting Services:** Parenting education is provided to parents and caregivers to reduce the incidence of child abuse and neglect and strengthen family functioning.

**Auxiliary Grant Program:** A financial assistance program that provides supplemental income to low income individuals who are aged, blind, or disabled and reside in assisted living facilities or adult foster care homes.

<h1>STATISTICS</h1>		FY 17-18	FY 16-17		FY 17-18	FY 16-17
Supplemental Nutrition Assistance Program (SNAP)	Total Expenditures:	\$8,485,415	\$8,730,092	Applications Processed Households Served Monthly Individuals Served Monthly	1,875 2,973 6,340	1,596 3,037 6,561
General Relief (Unattached Child)	Total Expenditures:	\$9,263	\$14,604	Individuals Served	8	11
Energy Assistance	Total Expenditures:	\$1,015,910	\$961,618	Fuel Applications CRISIS Applications Cooling Assistance Applications Total Applications	1,552 471 1,459 3,482	1,839 570 1,523 3,932
Adoption/Foster Care	Total Expenditures:	\$3,065,418	\$3,089,796	Children in Foster Care (June 30) Open Adoption Assistance Cases (June 30) Interstate Home Studies Adoptions (final order)	34 121 0 11	25 118 2 15
Child Care Services	Total Expenditures:	\$469,452	\$530,722	Families Served (monthly) Children Served (monthly)	116 142	73 140
Medicaid	Total Expenditures:	\$64,969,662	\$58,881,657	Total Medicaid Recipients	13,854	14,085
Adult /Adult Protective Services	Total Expenditures:	\$121,827	\$115,116	APS Reports APS Ongoing Services Adult Services Adult Services Home Based Care Guardianship Reports ALF Reassessments Total Cases Open to Services	176 22 144 12 38 6 353	158 19 168 13 44 8 377
Service Intake	Total Expenditures:	\$10,119	\$13,949	Information & Referral and Emergency Services	1,929	2,186
Fraud Referrals And Collections	Total Collections:	VDSS Data Unavailable	VDSS Data Unavailable	Investigations Prosecutions Administrative Disqualification Hearings	269 19 14	214 12 17
Temporary Assistance for Needy Families (TANF)	Total Expenditures:	\$458,102	VDSS Data Unavailable	Applications Processed Number of Cases (monthly)	304 163	290 178
Virginia Initiative For Employment not Welfare (VIEW)	Total Expenditures:	\$121,596	\$142,345	Average Caseload Employed	61 27	77 85
Virginia Housing Development Authority	Total Subsidy Payments:	\$545,949	\$563,671	Rental Contracts (monthly)	114	124
Volunteer Services	Total Value of Individual Volunteer Services:	\$57,727	\$72,385	Individual hours Food Boxes for Elderly (Easter) Food Boxes for Elderly (Thanksgiving) Food Boxes for Families (Christmas) Families Served (Christmas—gifts) Children Served (Christmas) Christmas Sponsors Back to School Supplies	2158 50 131 170 199 440 72 500	2,907 75 171 339 470 489 96 545
Child Protective Services	Fees Assessed for Home Studies:  Prevention Services:	\$1,352  \$103,755	\$3,122  \$84,846	Investigations Assigned Founded Investigations Family Assessments Assigned Information and Referral Calls Total Foster Care Diversions Court Ordered Home Studies Abuse/Neglect/Criminal Inquiries	89 14 317 1,131 76 62 62	77 19 374 1,206 73 68 68
Auxiliary Grant	Total Payments	\$132,016	\$137,199	Number of Recipients	21	23
Staff and Operations	Total Expenditures:	\$3,995,249	\$3,916,447	Employees	73	70

# CAMPBELL COUNTY DEPARTMENT OF SOCIAL SERVICES



## SOCIAL SERVICES BOARD

Joyce Dixon, Chairman, Rustburg District  
Rhonda Martin, Vice Chairman, Altavista District  
Marilyn Gadowski, Spring Hill District  
Kevin Keys, Sunburst District  
James Nowlin, Brookneal District  
Sandra Martin, Timberlake District  
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Jon Hardie, Board of Supervisors Representative

## DIRECTOR

*Lisa C. Linthicum—434-332-9771*

## ASSISTANT DIRECTOR

*Timothy Heck—434-332-9712*

## BENEFIT PROGRAMS MANAGER

*June Fisher—434-332-9772*

## SOCIAL SERVICES SUPERVISORS

*Jeannette Briggs, Financial Assistance Ongoing Eligibility—434-332-9773*  
*Charmagne Cook, Housing/Volunteer/Employment/Child Care—434-332-9766*  
*Dawn Wilson, Adoption/Foster Care—434-332-9749*  
*Susan Jones, Adult/Family Services—434-332-9770*  
*John King, Child Protective Services—434-332-9756*  
*Mary Martin, Office Manager—434-332-9713*  
*Kristen McGann, Clerical Support—434-332-9806*  
*Mary Morris, Financial Assistance Intake Eligibility—434-332-9768*  
*Marsha Pritchett, Financial Assistance Ongoing Eligibility—434-332-9724*

## **LEADING THE WAY**

CAMPBELL COUNTY SOCIAL SERVICES  
69 KABLER LANE  
P.O. BOX 860  
RUSTBURG, VIRGINIA 24588