

Campbell County Social Services



ANNUAL REPORT
2018 - 2019



Through the years the staff at Campbell County Social Services has been dedicated to providing quality assistance programs to individuals and families who experience financial, emotional, and social needs. By offering the following programs, Social Services has positively affected thousands of lives in Campbell County.

Supplemental Nutrition Assistance Program (SNAP) is available to supplement lower income families with resources to purchase food.

General Relief/Unattached Child Program: This is a limited financial program that assists non-relatives responsible for a minor child.

Energy Assistance: Assistance for low income families, disabled and elderly citizens is offered to offset energy costs.

Adoption and Foster Care: Adoption Services are provided for children in the care and custody of the agency who have been legally and permanently separated from their family. Foster care services offer temporary care for abused, neglected or court ordered children to reunify families or develop other forms of permanence for the children. Interstate placement services help safeguard children while assuring appropriate responsibility and communication among all parties involved.

Child Care Services: Subsidies are provided to low income parents for quality child care with licensed and certified child care vendors.

Medicaid: Health and medical care costs are paid for individuals meeting specified criteria for covered groups.

Adult/Adult Protective Services: The Department investigates complaints of abuse, neglect and exploitation of elderly and incapacitated adults and provides services to reduce risk and assist adults to remain independent. Screenings for long term care services are conducted and guardianship reports are reviewed to ensure appropriate care.

Home-Based Care Services: This program places companion or homemaker providers in homes of eligible adults to assist with self-care, home management and activities of daily living to prevent institutionalization, abuse, neglect and exploitation.

Service Intake: Intake Services, with the help of community partners, provides Information and Referral and emergency assistance for citizens seeking solutions for various problems that compromise family well-being.

Fraud Referrals and Collections: The Department investigates reports of program violations. Those found in violation are referred to the Commonwealth's Attorney for prosecution.

Temporary Assistance to Needy Families (TANF) and Temporary Assistance to Needy Families (Unemployed Parent - TANF-UP): Aid is extended to children and their families in Campbell County who meet income levels of need.

VIEW (Virginia Initiative for Education and Work) Program: A program of employment, education and training opportunities to assist TANF recipients in attaining self-sufficiency.

Virginia Housing Development Authority (VHDA) Housing Choice Voucher Program: Rental subsidies are provided to income eligible families to assist in obtaining affordable housing.

Volunteer Services: A dedicated group of volunteers provide supportive services and a variety of tasks to assist staff and customers.

Child Protective Services: The Department receives and investigates complaints of child abuse and neglect to identify and assess risk to children. A variety of services are provided, in partnership with families and the community, which empower families to recognize and use their strengths to prevent further maltreatment. Staff conducts home studies for the courts to determine child custody and visitation, and also provides court-ordered prevention services.

Positive Parenting Services: Parenting education is provided to parents and caregivers to reduce the incidence of child abuse and neglect and strengthen family functioning.

Auxiliary Grant Program: A financial assistance program that provides supplemental income to low income individuals who are aged, blind, or disabled and reside in assisted living facilities or adult foster care homes.

STATISTICS		FY 18-19	FY 17-18		FY 18-19	FY 17-18
<i>Supplemental Nutrition Assistance Program (SNAP)</i>	<i>Total Expenditures:</i>	\$7,807,479	\$8,485,415	Applications Processed Households Served Monthly Individuals Served Monthly	1850 2807 6318	1,875 2,973 6,340
<i>General Relief (Unattached Child)</i>	<i>Total Expenditures:</i>	\$17,110	\$9,263	Individuals Served	7	8
<i>Energy Assistance</i>	<i>Total Expenditures:</i>	\$1,056,333	\$1,015,910	Fuel Applications CRISIS Applications Cooling Assistance Applications Total Applications	1,539 436 1,493 3,468	1,552 471 1,459 3,482
<i>Adoption/Foster Care</i>	<i>Total Expenditures:</i>	\$3,237,828	\$3,065,418	Children in Foster Care (June 30) Open Adoption Assistance Cases (June 30) Interstate Home Studies Adoptions (final order)	48 112 4 2	34 121 0 11
<i>Child Care Services</i>	<i>Total Expenditures:</i>	\$571,108	\$469,452	Families Served (monthly) Children Served (monthly)	83 146	116 142
<i>Medicaid</i>	<i>Total Expenditures:</i>	\$72,023,683	\$64,969,662	Total Medicaid Recipients	16,929	13,854
<i>Adult /Adult Protective Services</i>	<i>Total Expenditures:</i>	\$135,067	\$121,827	APS Reports APS Ongoing Services Adult Services Home Based Care Guardianship Reports ALF Reassessments	228 26 203 20 63 6	176 22 144 12 38 6
<i>Service Intake</i> <i>*No EFSP funds received in FY 18-19</i>	<i>Total Expenditures:</i>	*\$3,793	\$10,119	Information & Referral and Emergency Services	\$1,551	1,929
<i>Fraud Referrals And Collections</i>	<i>Total Collections:</i>	\$58,803	<i>VDSS Data Unavailable</i>	Investigations Prosecutions Administrative Disqualification Hearings	233 12 17	269 19 14
<i>Temporary Assistance for Needy Families (TANF)</i>	<i>Total Expenditures:</i>	\$467,820	\$458,102	Applications Processed Number of Cases (monthly)	289 137	304 163
<i>Virginia Initiative For Employment not Welfare (VIEW)</i>	<i>Total Expenditures:</i>	\$84,917	\$121,596	Average Caseload Employed	50 22	61 27
<i>Virginia Housing Development Authority</i>	<i>Total Subsidy Payments:</i>	\$514,174	\$545,949	Rental Contracts (monthly)	109	114
<i>Volunteer Services</i>	<i>Total Value of Individual Volunteer Services:</i>	\$57,915	\$57,727	Individual hours Food Boxes for Elderly (Easter) Food Boxes for Elderly (Thanksgiving) Food Boxes for Families (Christmas) Families Served (Christmas—gifts) Children Served (Christmas) Christmas Sponsors Back to School Supplies	2106 62 128 160 169 500 59 277	2158 50 131 170 199 440 72 500
<i>Child Protective Services</i>	<i>Fees Assessed for Home Studies:</i> <i>Prevention Services:</i>	\$572 \$80,047	\$1,352 \$103,755	Investigations Assigned Founded Investigations Family Assessments Assigned Information and Referral Calls Total Foster Care Diversions Court Ordered Home Studies Abuse/Neglect/Criminal Inquiries	87 33 286 1,075 84 46 46	89 14 317 1,131 76 62 62
<i>Auxiliary Grant</i>	<i>Total Payments</i>	\$128,621	\$132,016	Number of Recipients	23	21
<i>Staff and Operations</i>	<i>Total Expenditures:</i>	\$4,335,734	\$4,113,921	Employees	78	73

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LEADING THE WAY

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