



Leading the Way

CAMPBELL COUNTY SOCIAL SERVICES

Annual Report 2010-2011





“It was once said that the moral test of government is how that government treats those who are in the dawn of life, the children; those who are in the twilight of life, the elderly; and those who are in the shadows of life, the sick, the needy and the handicapped.”

Hubert H. Humphrey

Through the years Campbell County Social Services has been dedicated to providing quality assistance programs to individuals and families who experience financial, emotional, and social needs; 2010 through 2011 has been no exception. By offering the following programs, Social Services has positively affected thousands of lives in Campbell County.

Supplemental Nutrition Assistance Program (SNAP): Assistance is available to provide lower income families with resources to purchase food.

General Relief: Financial assistance is offered to qualified individuals and families to help with everyday life needs.

Energy Assistance: Assistance for low income families, disabled and elderly citizens is offered to offset energy costs.

Adoption and Foster Care: Adoption Services are provided for children in the care and custody of the agency who have been legally and permanently separated from their family. Adoptive studies were provided to the court for independent adoptions. Foster care services offer temporary care for abused, neglected or court ordered children to create family reunification or other forms of permanence for the children. The intent of services is to maintain family unity and ensure that all children have a permanent home. Procedures for interstate placements of children are intended to safeguard children while assuring appropriate responsibility and communication among all parties involved.

Child Care Services: Subsidies are provided to low income parents for quality child care, parental counseling, and consultations with licensed and certified child care vendors.

Medicaid: Health and medical care costs are paid for individuals meeting specified criteria for covered groups.

Adult Services/Adult Protective Services: The Department investigates complaints of abuse, neglect and exploitation of elderly and incapacitated adults. Staff also provides services to reduce risk and assist adults to remain independent. Screenings for community based care, assisted living and nursing home placement are conducted. To assure appropriate and sufficient care to incapacitated adults, Social Services reviews guardianship reports.

Companion Services: This program is dedicated to promoting the well-being of senior and disabled adults. By placing companion providers in homes of eligible adults to assist with self-care and activities of daily living, instances of institutionalization, isolation, abuse and neglect are prevented.

Service Intake: The intake Social Worker provides Emergency Assistance and vital Information and Referral for citizens seeking solutions for various problems, with the help of its community partners.

Fraud Referrals and Collections: To offset welfare fraud and misuse, the department investigates reports of program violations.

Temporary Assistance to Needy Families (TANF) and Temporary Assistance to Needy Families (Unemployed Parent - TANF- UP): Aid is extended to children and their families in Campbell County who meet income levels of need.

Virginia Housing Development Authority (VHDA) Housing Choice Voucher Program: Rental subsidies for income eligible families to provide assistance in obtaining affordable housing.

Virginia Initiative for Employment not Welfare (VIEW) Program: A program that assists, trains, and prepares TANF recipients for gainful employment.

Volunteer Services: A dedicated group of volunteers provide supportive services and a variety of tasks to assist staff and customers. We work cooperatively and jointly with DAWN, TEAM, and BEAM.

Child Protective Services: The Department receives and investigates complaints of abuse and neglect to identify and assess risk to children. Case management, direct social services, and other community based resources are provided, in partnership with families, to preserve and empower them with the skills necessary to adequately care for their children and prevent further maltreatment. Staff are further responsible for completing court-ordered home studies in custody/visitation disagreements between parents, providing a detailed report to the court in order to assist in making appropriate placement decisions.

STATISTICS		FY 10-11	FY 09-10		FY 10-11	FY 09-10
<i>Supplemental Nutrition Assistance Program (SNAP)</i>	<i>Total Expenditures:</i>	\$10,953,243	\$9,916,496	Applications Processed Applications Approved Households Served Monthly Individuals Served Monthly	2,242 1,410 3,411 7,189	2,318 1,512 2,985 6,838
<i>General Relief</i>	<i>Total Expenditures:</i>	\$55,363	\$80,016	Individuals Served	107	102
<i>Energy Assistance</i>	<i>Total Expenditures:</i>	\$1,105,581	\$1,105,557	Fuel Applications CRISIS Applications Cooling Assistance Applications Total Applications	2,139 698 1,108 3,945	2,116 649 774 3,539
<i>Adoption/Foster Care</i>	<i>Total Expenditures:</i>	\$2,561,389	\$2,292,285	Children in Foster Care (June 30) Open Adoption Assistance Cases (June 30) Interstate Home Studies Adoptions (final order)	27 98 4 9	31 100 4 14
<i>Child Care Services</i>	<i>Total Expenditures:</i>	\$309,178	\$254,867	Families Served (monthly) Children Served (monthly)	99 147	76 119
<i>Medicaid</i>	<i>Total Expenditures:</i>	\$54,442,272	\$46,878,061	Aged, Blind, Disabled Family/Children Cases Foster Care & Adoption Breast & Cervical Cancer FAMIS & FAMIS MOMS	2,603 6,936 148 7 681	2,490 4,915 148 10 1541
<i>Adult /Adult Protective Services</i>	<i>Total Expenditures:</i>	\$16,317	\$16,317	APS Investigations APS Ongoing Services Adult Services Intensive Adult Services Intensive Home Based Care Adult Services Adult Services Home Based Care Guardianship Reports Grand Total	144 27 55 22 65 3 12 328	159 29 48 23 61 8 18 346
<i>Companion Services</i>	<i>Total Expenditures:</i>	\$159,413	\$241,449	Elderly and Disabled Served	25	31
<i>Service Intake</i>	<i>Total Expenditures:</i>	\$69,320	\$47,486	Information & Referral and Emergency Services	6,319	5,953
<i>Fraud Referrals And Collections</i>	<i>Total Collections:</i>	\$58,905	\$35,771	Investigations Prosecutions Administrative Disqualification Hearings	192 10 6	186 8 6
<i>Temporary Assistance for Needy Families (TANF)</i>	<i>Total Expenditures:</i>	\$980,210	\$841,697	Applications Processed Applications Approved Number of Cases (monthly) Number of Recipients (monthly)	422 253 336 727	432 225 298 609
<i>Virginia Housing Development Authority</i>	<i>Total Subsidy Payments:</i>	\$555,374	\$490,574	Rental Contracts (monthly)	126	122
<i>Virginia Initiative For Employment not Welfare (VIEW)</i>	<i>Total Expenditures:</i>	\$219,096	\$207,782	Average Caseload Employed Employed Full Time Employed Part Time	191 150 100 50	188 155 104 47
<i>Volunteer Services</i>	<i>Value of Individual Volunteer Services:</i>	\$66,945	\$70,635	Individual hours Food Boxes for Elderly (Easter) Food Boxes for Elderly (Thanksgiving) Food Boxes for Families (Christmas) Families Served (Christmas—gifts) Children Served (Christmas) Christmas Sponsors Back to School Supplies	3,211 73 221 374 275 549 117 522	3,388 67 150 178 289 514 122 592
<i>Child Protective Services</i>	<i>Fees Assessed for Home Studies:</i>	\$2,475	\$4,978	Investigations Assigned Founded Investigations Family Assessments Assigned Information and Referral Calls Total Children for Whom Foster Care was Prevented Court Ordered Home Studies Abuse/Neglect Information - Systems/State Police Inquiries	105 42 334 1330 87 89 96	79 26 308 918 82 94 120
<i>Staff and Operations</i>	<i>Total Expenditures:</i>	\$3,654,595	\$3,770,059	Employees	70	70



Campbell County Department of Social Services

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SOCIAL SERVICES SUPERVISORS

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*Leading the Way to a Life of Quality and Independence
by Providing Excellent Services*

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